



FrontCounterBC

Supporting Natural Resource Services

FrontCounter BC provides a single point of contact service to help you learn about and apply for licences, permits, registrations and other authorizations required to utilize the Province's natural resources.

"FrontCounter BC's service was exceptional! They truly went above and beyond to help me."

"Very good service. Got all of my questions answered and got answers to questions I hadn't thought of yet! They saved me a lot of time."

"The staff are very friendly, very knowledgeable and extremely helpful in providing all of the answers and solutions to our enquiries."

"A wonderful service, helping to simplify and streamline a complex process"

"Staff were approachable and professional when guiding us through the application process."

WE'RE HERE TO HELP YOU

FrontCounter BC's knowledgeable, dedicated staff can:

- ❖ Help you navigate through the application process
- ❖ Assist you with submitting complete application packages
- ❖ Interpret land information, maps and management plans
- ❖ Liaise between ministries and agencies on your behalf
- ❖ Track the status of natural resource applications
- ❖ Assist you with using free government online mapping tools

LOCATIONS

There are **30 offices** located throughout British Columbia to serve you:

- | | | |
|------------------|-----------------|-----------------|
| ▪ 100 Mile House | ▪ Fort St. John | ▪ Prince George |
| ▪ Burns Lake | ▪ Haida Gwaii | ▪ Quesnel |
| ▪ Campbell River | ▪ Kamloops | ▪ Revelstoke |
| ▪ Castlegar | ▪ Mackenzie | ▪ Smithers |
| ▪ Chilliwack | ▪ Merritt | ▪ Squamish |
| ▪ Clearwater | ▪ Nanaimo | ▪ Surrey |
| ▪ Cranbrook | ▪ Nelson | ▪ Terrace |
| ▪ Dawson Creek | ▪ Port Alberni | ▪ Vanderhoof |
| ▪ Fort Nelson | ▪ Port McNeill | ▪ Vernon |
| ▪ Fort St. James | ▪ Powell River | ▪ Williams Lake |

For specific hours of service for each location, please visit our website at <https://portal.nrs.gov.bc.ca> or call toll-free at 1 877 855-3222

OUR SERVICES

- ❖ Assistance with more than 160 natural resource activities
- ❖ Credit and debit payments
- ❖ Free assistance with preparing application packages
- ❖ Public computers providing free internet access to government services and online mapping tools
- ❖ Access to Small Business BC services and resources
- ❖ Identity authentication for personal and business BCeID
- ❖ Access to Mineral Titles Online

ONLINE SERVICES

Many natural resource applications have moved from paper to an online format. These applications are available 24/7 and enable you to apply, submit and pay required fees online.

Information you need to apply for any natural resource-based activity in BC can be found online at:

FRONTCOUNTER BC - NATURAL RESOURCE ONLINE SERVICES

<http://portal.nrs.gov.bc.ca>

- ❖ If you apply using a BCeID, you can track your application online.
- ❖ This site features an interactive map to investigate and generate reports on how land in BC is currently being used.

DID YOU KNOW? FRONTCOUNTER BC WON A PREMIER'S AWARD FOR SERVICE INTEGRATION.



WE CAN HELP YOU APPLY FOR:

Fish & Wildlife activities, such as:

- ❖ Fishing
- ❖ Hunting
- ❖ Guiding
- ❖ Trapping
- ❖ Fur farming & exporting
- ❖ Importing & exporting animals
- ❖ Transporting animals
- ❖ Possession of animals
- ❖ Wildlife Rehabilitation
- ❖ Removing beaver dams
- ❖ Aquaculture

Water Rights activities, such as:

- ❖ Using water from freshwater sources like streams, lakes or rivers
- ❖ Using water from a non-domestic well
- ❖ Approvals for working in and around water
- ❖ Updating your current water licence
- ❖ Transferring your current water licence

Forest activities, such as:

- ❖ Forest recreation
- ❖ Forest road use
- ❖ Cutting Christmas trees
- ❖ Cutting firewood
- ❖ Harvesting timber on private or Crown land

Activities in a Park, such as:

- ❖ Filming
- ❖ Guided hiking
- ❖ Guided canoeing/kayaking
- ❖ Guided fishing
- ❖ Guided hunting
- ❖ Research

Mining activities, such as:

- ❖ Free Miners Certificates
- ❖ Mining for aggregates
- ❖ Mining for sand & gravel
- ❖ Mining for coal
- ❖ Mining for minerals




Crown land use for activities such as:

- ❖ Adventure tourism
- ❖ Building docks and marinas
- ❖ Filming on Crown land
- ❖ Generating power from water, wind or oceans
- ❖ Log handling
- ❖ Building communication towers
- ❖ Installing utilities like water, sewer and power lines

AND MORE!

CONTACT US

Call, Click or Visit

-  1 877 855-3222 (Toll-Free)
-  <https://portal.nrs.gov.bc.ca>
-  FrontCounterBC@gov.bc.ca

